

Medicare Parts A & B/DME Quarterly Reconsiderations Report

Q4 2024
October to December

1. Reconsiderations

Category	Part A	Part B	DME
Number of QICs	2	2	1
Appeals Processed at QIC Level	13,904	18,046	10,659
Claims Processed at QIC Level	40,913	33,620	13,842
Timeliness of Appeals Processing at QIC Level	99.90%	99.60%	99.99%

2. Top Appeal Categories

2.1. Part A

Appeal Category	Decided Claims	% of Total
80-MSP	22,461	54.9%
11-Hospice	4,325	10.6%
24-Skilled Nursing Facility	2,664	6.5%
08-Home Health	2,299	5.6%
39-AC Dismissal	2,093	5.1%
41-Outpatient Hospital / ASC	1,481	3.6%
32-Drugs	1,171	2.9%
06-Outpatient Therapies / CORF	757	1.9%
30-Pathology/Laboratory	730	1.8%
03-Acute Inpatient Hospital	625	1.5%

2.2. Part B

Appeal Category	Decided Claims	% of Total
39-AC Dismissal	3,617	10.8%
44-Outpt Psych/Com Mental Hlth	3,579	10.6%
30-Pathology/Laboratory	3,233	9.6%
31-Imaging/Radiology	2,866	8.5%
06-Outpatient Therapies / CORF	2,448	7.3%
07-Ground Transportation	2,138	6.4%
65-Integum/Musc-skeletal Sur	2,117	6.3%
82-Eligibility	1,864	5.5%
60-Office E/M Services	1,818	5.4%
67-Nervous System Surgery	1,708	5.1%

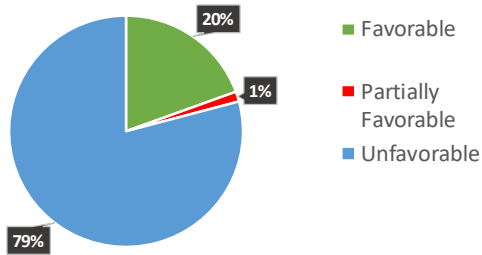
2.3. DME

Appeal Category	Decided Claims	% of Total
56-Orthoses	2,413	17.4%
93-Respiratory-Miscellaneous	1,465	10.6%
59-Glucose Monitors	1,160	8.4%
55-Miscellaneous DMEPOS	1,126	8.1%
91-Pneumatic compressor	922	6.7%
90-Neg. Pressure Wound Therapy	852	6.2%
88-Ostomy & Urological	762	5.5%
53-Oxygen	707	5.1%
54-Manual Wheelchairs	633	4.6%
94-Surgical Dressings	506	3.7%

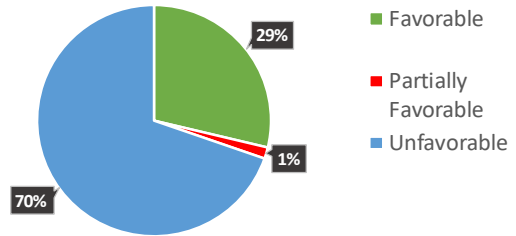
3. Dispositions

3.1. Overall Workload

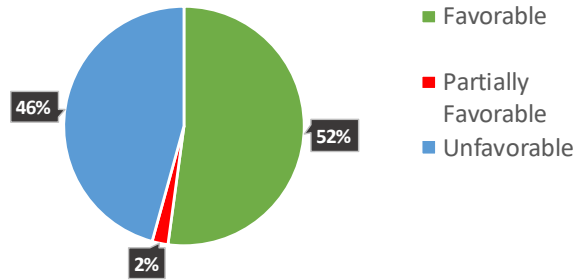
Part A Reconsiderations



Part B Reconsiderations

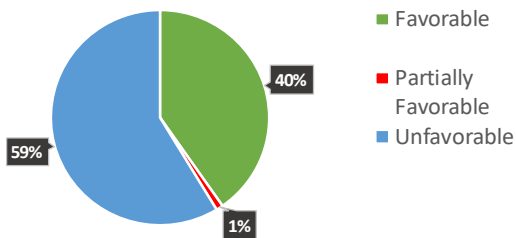


DME Reconsiderations

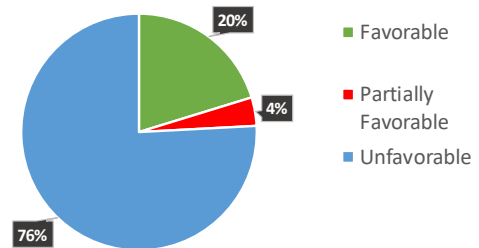


3.2. Specialty Workload

RAC Reconsiderations



UPIC Reconsiderations



4. Reversal Reasons

4.1. Part A

Reversal Reason	Part A	% of Total
1 - Found new documentation/evidence persuasive	2,151	74.2%
2 - Interpreted/applied law or Medicare policy differently	401	13.8%
10 - Other	318	11.0%
3 - Applied different law or Medicare policy	28	1.0%
4 - Found CMS contractor did not meet procedural requirements	1	0.0%

4.2. Part B

Reversal Reason	Part B	% of Total
1 - Found new documentation/evidence persuasive	5,104	93.3%
2 - Interpreted/applied law or Medicare policy differently	244	4.5%
10 - Other	114	2.1%
4 - Found CMS contractor did not meet procedural requirements	5	0.1%

4.3. DME

Reversal Reason	DME	% of Total
1 - Found new documentation/evidence persuasive	5,655	97.9%
2 - Interpreted/applied law or Medicare policy differently	85	1.5%
4 - Found CMS contractor did not meet procedural requirements	29	0.5%
10 - Other	5	0.1%